

FIREWALL 8.1: TROUBLESHOOTING (EDU-330)



Overview

The Palo Alto Networks Firewall 8.1: Troubleshooting course is three days of instructor-led training that will help you:

- Investigate networking issues using firewall tools including the CLI
- Follow proven troubleshooting methodologies specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

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| • Module 1:
Tools and Resources | • Module 7:
Host-Inbound Traffic |
| • Module 2:
CLI Primer | • Module 8:
Transit Traffic |
| • Module 3:
Flow Logic | • Module 9:
SSL Decryption |
| • Module 4:
Packet Captures | • Module 10:
User-ID |
| • Module 5:
Flow Basic | • Module 11:
GlobalProtect™ |
| • Module 6:
System Services | • Module 12:
Escalation and RMAs |

Course Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of how to troubleshoot the full line of Palo Alto Networks® next-generation firewalls.

Participants will receive hands-on opportunities to troubleshoot common problems related to the configuration and operation of the security features of the Palo Alto Networks® PAN-OS® operating system.

Completion of this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

Scope

- **Course level:** Advanced
- **Course duration:** 3 days
- **Course format:** Lecture and hands-on labs
- **Platform support:** Palo Alto Networks® next-generation enterprise firewalls running the PAN-OS® operating system

Target Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

Prerequisites

Participants must complete the Firewall 8.1 Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, and network-security concepts, and at least six months of on-the-job experience with Palo Alto Networks® firewalls.

Palo Alto Networks Education

Training from Palo Alto Networks® and Palo Alto Networks® Authorized Training Centers delivers knowledge and expertise that prepare you to protect our digital way of life. Our trusted security certifications validate your knowledge of the Palo Alto Networks® next-generation security platform and your ability to help prevent successful cyberattacks and safely enable applications.